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IN THE SENATE

SENATE BILL NO. 1077

BY COMMERCE AND HUMAN RESOURCES COMMITTEE

AN ACT RELATING TO INSURANCE; REPEALING CHAPTER 28, TITLE 49, IDAHO CODE, RELAT-ING TO MOTOR VEHICLE SERVICE CONTRACTS; AMENDING TITLE 41, IDAHO CODE, BY THE ADDITION OF A NEW CHAPTER 62, TITLE 41, IDAHO CODE, TO PROVIDE A SHORT TITLE, TO DEFINE TERMS, TO PROVIDE REQUIREMENTS FOR SERVICE CONTRACT REIMBURSEMENT POLICIES, TO ESTABLISH MOTOR VEHICLE SERVICE CONTRACT PROVISIONS, TO PROVIDE REQUIREMENTS FOR MOTOR VEHICLE SERVICE CONTRACTS, TO SPECIFY UNFAIR AND DECEPTIVE ACTS OR PRACTICES AND TO PRO-VIDE PENALTIES, TO PROHIBIT CERTAIN ACTS, TO ESTABLISH RECORDKEEPING REQUIREMENTS, TO PROVIDE THAT CERTAIN LICENSING IS NOT REQUIRED, TO CLARIFY THE APPLICABILITY OF THE IDAHO INSURANCE GUARANTY ASSOCIATION ACT AND TO PROVIDE FOR ENFORCEMENT; AND AMENDING TITLE 41, IDAHO CODE, BY THE ADDITION OF A NEW CHAPTER 63, TITLE 41, IDAHO CODE, TO PROVIDE A SHORT TITLE AND SCOPE, TO DEFINE TERMS, TO PROVIDE REQUIREMENTS FOR A THEFT PROTECTION PROGRAM WARRANTY REIMBURSEMENT POLICY, TO ESTABLISH THEFT PROTECTION PROGRAM WARRANTY PROVISIONS, TO PROVIDE REQUIREMENTS FOR A THEFT PROTECTION PROGRAM WARRANTY, TO PROHIBIT DECEPTIVE SOLICI-TATION AND TO PROVIDE PENALTIES, TO PROHIBIT CERTAIN ACTS, TO ESTABLISH RECORDKEEPING REQUIREMENTS, TO PROVIDE THAT CERTAIN LICENSING IS NOT REQUIRED, TO CLARIFY THE APPLICABILITY OF THE IDAHO INSURANCE GUARANTY ASSOCIATION ACT AND TO PROVIDE FOR ENFORCEMENT.

22 Be It Enacted by the Legislature of the State of Idaho:

SECTION 1. That Chapter 28, Title 49, Idaho Code, be, and the same is hereby repealed.

25 SECTION 2. That Title 41, Idaho Code, be, and the same is hereby amended 26 by the addition thereto of a <u>NEW CHAPTER</u>, to be known and designated as Chap-27 ter 62, Title 41, Idaho Code, and to read as follows:

CHAPTER 62 IDAHO MOTOR VEHICLE SERVICE CONTRACT ACT

41-6201. SHORT TITLE. The provisions of this chapter shall be known as the "Idaho Motor Vehicle Service Contract Act." This chapter shall apply to all motor vehicle service contracts offered for sale in the state by any person other than the motor vehicle manufacturer or its affiliates and subsidiaries and shall not apply to the customary and usual performance guarantees or warranties offered at no additional charge by motor vehicle manufacturers or their affiliates and subsidiaries in connection with the sale of motor vehicles.

41-6202. DEFINITIONS. As used in this chapter:

(1) "Administrator" means the person who is responsible for the administration of the motor vehicle service contract.

- (2) "Director" means the director of the state department of insurance.
- (3) "Liability insurance policy" means a policy of insurance providing coverage for all contractual obligations incurred by a motor vehicle service contract provider under the terms of a motor vehicle service contract issued or sold by the motor vehicle service contract provider.

- (4) "Mechanical breakdown insurance" means a policy, contract or agreement that undertakes to perform or provide repair or replacement service or indemnification for such service for the operational or structural failure of a motor vehicle due to defect in materials or workmanship or normal wear and tear and that is issued by an insurance company authorized to do business in this state.
- (5) "Motor vehicle service contract" means a contract or agreement given for separately stated consideration that undertakes to perform or provide repair or replacement service or indemnification for such service for the operational or structural failure of a motor vehicle due to defect in materials or workmanship or normal wear and tear but shall not include mechanical breakdown insurance. A motor vehicle service contract may provide full or partial reimbursement for other expenses incurred by the motor vehicle service contract holder as a direct and proximate result of an operational or structure failure or reduced operating efficiency if included in the contract coverage including, but not limited to, towing, rental car, lodging, motor club, maintenance benefits, roadside assistance and meal expenses. "Motor vehicle service contract" also means a contract or agreement that provides one (1) or more of the following:
 - (a) The repair or replacement of tires and/or wheels on a motor vehicle damaged as a result of coming into contact with road hazards;
 - (b) The removal of dents, dings or creases on a motor vehicle that can be repaired using the process of paintless dent removal without affecting the existing paint finish and without replacing vehicle body panels, sanding, bonding or painting;
 - (c) The repair of chips or cracks in or the replacement of motor vehicle windshields as a result of damage caused by road hazards;
 - (d) The replacement of a motor vehicle key or key fob in the event that the key or key fob becomes inoperable or is lost or stolen; or
 - (e) Other similar services if not inconsistent with this chapter and if not disapproved by the director.
- (6) "Motor vehicle service contract holder" means a person who purchases a motor vehicle service contract or a permitted transferee.
- (7) "Motor vehicle service contract provider" means a person who is contractually obligated to a motor vehicle service contract holder under the terms of a motor vehicle service contract.
- (8) "Person" means an individual or a company, an association, an organization, a partnership, a business trust, a corporation or another form of legal entity.
- (9) "Road hazard" means a hazard that is encountered while driving a motor vehicle and that may include, but is not limited to, potholes, rocks, wood debris, metal parts, glass, plastic, curbs or composite scraps.
- 41-6203. SERVICE CONTRACT REIMBURSEMENT POLICY REQUIREMENTS. (1) Mandatory insurance.

- (a) No motor vehicle service contract shall be issued, sold or offered for sale in this state unless the motor vehicle service contract provider is insured under a service contract liability policy issued by an insurer admitted to do business in this state or as otherwise provided in subsection (2) of this section. The policy shall provide that the insurer will pay to or on behalf of the motor vehicle service contract provider all sums that the motor vehicle service contract provider is legally obligated to pay according to the motor vehicle service contract provider's contractual obligations under the motor vehicle service contract provider.
- (b) All service contract liability policies insuring motor vehicle service contracts issued, sold or offered for sale in this state must conspicuously state that, upon failure of the motor vehicle service contract provider to perform under the contract, the issuer of the policy shall pay on behalf of the provider any sums that the provider is legally obligated to perform, according to the provider's contractual obligations under the motor vehicle service contracts issued or sold by the provider.
- (2) The service contract liability policy shall be obtained from an insurer authorized, registered or otherwise permitted to transact insurance in this state or a surplus lines insurer meeting the requirements of chapter 12, title 41, Idaho Code, and which insurer or surplus lines insurer meets one (1) of the following requirements:
 - (a) (i) Maintain surplus as to policyholders and paid-in capital of at least fifteen million dollars (\$15,000,000); and
 - (ii) Annually file copies of the insurer's financial statements, its national association of insurance commissioners (NAIC) annual statement and the actuarial certification required by and filed in the insurer's state of domicile; or
 - (b) (i) Maintain surplus as to policyholders and paid-in capital of less than fifteen million dollars (\$15,000,000) but at least equal to ten million dollars (\$10,000,000);
 - (ii) Maintain a ratio of net written premiums, wherever written, to surplus as to policyholders and paid-in capital of not greater than three (3) to one (1); and
 - (iii) Annually file copies of the insurer's audited financial statements, its NAIC annual statement and the actuarial certification required by and filed in the insurer's state of domicile.
- (3) Premiums. Premiums are defined as those funds paid by or on behalf of the motor vehicle service contract provider to the liability insurance policy issuer for such risks covered under such liability insurance policy. Such premiums or the method of developing such premiums shall be filed with the director of the department of insurance for approval.
- (4) Cancellation of service contract liability insurance policy. The issuer of a service contract liability policy may not cancel the policy until a thirty (30) days' advance notice of cancellation has been mailed or delivered to each motor vehicle service contract provider. The cancellation of a service contract liability policy shall not reduce the insurer's responsi-

bility for motor vehicle service contracts issued by motor vehicle service contract providers prior to the date of the cancellation.

- 41-6204. MOTOR VEHICLE SERVICE CONTRACT PROVISIONS. The following provisions shall apply to the sale of motor vehicle service contracts in the state:
- (1) A motor vehicle service contract may not be issued, sold or offered for sale in this state unless the contract contains a statement in substantially the following form: "Obligations of the motor vehicle service contract provider under this motor vehicle service contract are guaranteed under a service contract liability policy. Should the motor vehicle service contract provider fail to pay or provide service on any claim within sixty (60) days after proof of loss has been filed, the motor vehicle service contract holder is entitled to make a claim directly against the insurance company." The motor vehicle service contract shall also conspicuously state the name and address and a toll-free claim service telephone number of the insurer.
- (2) The motor vehicle service contract must identify the motor vehicle service contract provider, the seller and the motor vehicle service contract holder.
- (3) The motor vehicle service contract must conspicuously state the total purchase price of the motor vehicle service contract; however, the purchase price is not required to be preprinted on the motor vehicle service contract and may be negotiated with the consumer at the time of sale.
- (4) If prior approval of repair work is required, the motor vehicle service contract must conspicuously state the procedure for obtaining prior approval and for making a claim, including a toll-free telephone number for claim service and a procedure for obtaining reimbursement for emergency repairs performed outside of normal business hours.
- (5) The motor vehicle service contract must conspicuously state the existence of any deductible amount.
- (6) The motor vehicle service contract must specify the merchandise and services to be provided and any limitations, exceptions or exclusions. Any preexisting conditions clause must specifically state which preexisting conditions are excluded from coverage.
- (7) The motor vehicle service contract must state any terms, restrictions or conditions governing the transferability of the service contract.
- (8) The motor vehicle service contract must state the terms, restrictions or conditions governing cancellation of the service contract by either the motor vehicle service contract holder or motor vehicle service contract provider.
- (9) A motor vehicle service contract may not be issued, sold or offered for sale in this state unless the contract contains a statement in substantially the following form: "Coverage afforded under this motor vehicle service contract is not guaranteed by the Idaho Insurance Guaranty Association."
- (10) Cancellation. No motor vehicle service contract may be issued, sold or offered in this state unless the service contract conspicuously states that the motor vehicle service contract holder is allowed to cancel the service contract:

- (a) Within thirty (30) days of its purchase if no claim has been made and receive a full refund of the service contract retail price, less any cancellation fee stated in the service contract not exceeding fifty dollars (\$50.00); or
- (b) At any other time and receive a pro rata refund of the service contract retail price for the unexpired term of the service contract, based on the number of the lapsed months, miles or such other measure that is clearly disclosed in the service contract, less any cancellation fees stated in the service contract not exceeding fifty dollars (\$50.00).
- 41-6205. MOTOR VEHICLE SERVICE CONTRACT REQUIREMENTS. Before the sale of any motor vehicle service contract, the motor vehicle service contract provider shall give written notice to the customer clearly disclosing that the purchase of the contract is not required either to purchase or to obtain financing for a motor vehicle. No motor vehicle service contract may be used in this state by any motor vehicle service contract provider if the contract:
- (1) In any respect violates or does not comply with the laws of this state;
- (2) Contains or incorporates by reference any inconsistent, ambiguous or misleading clauses or any exceptions and conditions that affect the risk assumed or to be assumed in the general coverage of the contract;
- (3) Has any title, heading or other indication of its provisions that is misleading; or
- (4) Is printed or otherwise reproduced in any manner that renders any material provision of the contract substantially illegible.
- 41-6206. UNFAIR AND DECEPTIVE ACTS OR PRACTICES -- PENALTIES. (1) It shall be unlawful for a service contract provider to commit any of the deceptive and unfair acts or practices specified in sections 41-1301 through 41-1305, 41-1308, 41-1309, 41-1311 and 41-1312, Idaho Code. Violations of these sections shall be subject to enforcement and penalty by the director pursuant to sections 41-1321 and 41-1327, Idaho Code.
- (2) It shall be unlawful for a service contract provider to commit any of the deceptive and unfair acts or practices specified in section 41-1329, Idaho Code. Violations of this section shall be subject to enforcement and penalty by the director pursuant to section 41-1329A, Idaho Code.
- 41-6207. PROHIBITED ACTS. (1) A motor vehicle service contract provider may not use in its name, contracts or literature:
 - (a) Any of the following words: insurance, casualty, surety, mutual or any other words descriptive of the insurance, casualty or surety business; or
 - (b) A name deceptively similar to the name or description of any insurance or surety corporation, or any other motor vehicle service contract provider.
- (2) A motor vehicle service contract provider, its representative or any other person may not make, permit or allow to be made any false, deceptive or misleading statement, or deliberately omit any material statement that would be considered misleading if omitted, in connection with the sale, offer to sell or advertisement of a motor vehicle service contract.

- (3) A motor vehicle service contract provider, its representative or any other person may not make, permit or allow to be made any advertisement to sell a motor vehicle service contract that is false or misleading.
- 41-6208. RECORDKEEPING REQUIREMENTS. All motor vehicle service contract providers shall keep accurate accounts, books and records concerning transactions regulated under the provisions of this act. A motor vehicle service contract provider's accounts, books and records shall include:
 - (1) Copies of all motor vehicle service contracts issued;
- (2) The name and address of each motor vehicle service contract holder; and
 - (3) Claim files.

- All motor vehicle service contract providers shall retain all records pertaining to each motor vehicle service contract holder for at least three (3) years after the specified period of coverage has expired. It shall be the responsibility of the insurer issuing the liability policy to make an examination at least every two (2) years of each motor vehicle service contract provider that they insure to assure that each provider is in compliance with the recordkeeping requirements.
- 41-6209. LICENSING. Motor vehicle service contract providers and persons marketing, administering, selling or offering to sell motor vehicle service contracts for motor vehicle service contract providers are not required to obtain a license under title 41, Idaho Code. A service contract provider shall not be subject to regulation under any provision of title 41, Idaho Code, not made expressly applicable to it.
- 41-6210. GUARANTY. The provisions of the Idaho insurance guaranty association act, chapter 36, title 41, Idaho Code, shall not apply to any motor vehicle service contract, mechanical breakdown insurance or motor vehicle service contract liability insurance policy, as defined in this chapter, and no claim under any motor vehicle service contract, mechanical breakdown insurance or motor vehicle service contract liability insurance policy shall be deemed to be a "covered claim" within the scope of section 41-3605(7), Idaho Code, as to which the Idaho insurance guaranty association has any obligation under section 41-3608, Idaho Code, or other provisions of chapter 36, title 41, Idaho Code.
- 41-6211. ENFORCEMENT BY DIRECTOR. (1) The director may conduct examinations of motor vehicle service contract providers, administrators, insurers or other persons to enforce the provisions of this chapter and protect motor vehicle service contract holders in this state. Upon request of the director, the provider shall make available to the director all accounts, books and records concerning motor vehicle service contracts sold or issued by the provider that are necessary to enable the director to reasonably determine compliance or noncompliance with this chapter.
- (2) The director may take action that is necessary or appropriate to enforce the provisions of this chapter to protect motor vehicle service contract holders in this state.
 - (3) This chapter does not create a separate civil cause of action.

SECTION 3. That Title 41, Idaho Code, be, and the same is hereby amended by the addition thereto of a <u>NEW CHAPTER</u>, to be known and designated as Chapter 63, Title 41, Idaho Code, and to read as follows:

CHAPTER 63

IDAHO VEHICLE THEFT PROTECTION PROGRAM ACT

41-6301. SHORT TITLE -- SCOPE. The provisions of this chapter shall be known as the "Idaho Vehicle Theft Protection Program Act." This chapter shall apply to all theft protection programs offered for sale in the state by any person other than the motor vehicle manufacturer and shall not apply to the customary and usual performance guarantees or warranties offered at no additional charge by motor vehicle manufacturers in connection with the sale of motor vehicles.

41-6302. DEFINITIONS. As used in this chapter:

- (1) "Administrator" means the person who is responsible for the administration of a theft protection program warranty.
 - (2) "Director" means the director of the state department of insurance.
- (3) "Incidental costs" means expenses specified in a theft protection program warranty that are incurred by the warranty holder due to the failure of a theft protection program to perform as provided in the contract. Incidental costs may include, without limitation, insurance policy deductibles, rental vehicle charges, the difference between the actual value of the stolen vehicle at the time of theft and the cost of a replacement vehicle, sales taxes, registration fees, transaction fees and mechanical inspection fees. Incidental costs may be reimbursed in either a fixed amount specified in the theft protection program warranty or by use of a formula itemizing specific incidental costs incurred by the warranty holder.
- (4) "Liability insurance policy" means a policy of insurance providing coverage for all contractual obligations incurred by a warrantor under the terms of a theft protection program warranty issued by the warrantor.
- (5) "Person" means an individual or a company, an association, an organization, a partnership, a business trust, a corporation or another form of legal entity.
 - (6) "Theft protection program" means a device or system that:
 - (a) Is installed on or applied to a motor vehicle;
 - (b) Is designed to prevent loss or damage to a motor vehicle from theft; and
 - (c) Includes a theft protection program warranty.
- For purposes of this subsection, the term "theft protection program" includes, but is not limited to, alarm systems, body part marking products, steering locks, window etch products, pedal and ignition locks, fuel and ignition kill switches, and electronic, radio and satellite tracking devices. A theft protection program does not include fuel additives, oil additives, or other chemical products applied to the engine, transmission or fuel system, or interior or exterior surfaces of a motor vehicle.
- (7) "Theft protection program warranty" means a written agreement by a warrantor providing that if the theft protection program fails to prevent loss or damage to a motor vehicle from theft, then the warrantor will pay to or on behalf of the warranty holder specified incidental costs as a result of

the failure of the theft protection program to perform pursuant to the terms of the theft protection program warranty.

- (8) "Warrantor" means a person who is contractually obligated to the warranty holder under the terms of a theft protection program warranty.
- (9) "Warranty holder" means the person who purchases a theft protection program, any authorized transferee or assignee of the purchaser or any other person legally assuming the purchaser's rights under the theft protection program warranty.
- 41-6303. THEFT PROTECTION PROGRAM WARRANTY REIMBURSEMENT POLICY REQUIREMENTS. (1) Mandatory insurance.
 - (a) No theft protection program warranty shall be issued in this state unless the warrantor is insured under a theft protection program warranty contract liability policy issued by an insurer admitted to do business in this state or as otherwise provided in subsection (2) of this section. The policy shall provide that the insurer will pay to or on behalf of the warrantor all sums that the warrantor is legally obligated to pay according to the warrantor's contractual obligations under the theft protection program warranties issued by the warrantor.
 - (b) All theft protection program warranty liability policies insuring theft protection program warranties issued in this state must conspicuously state that, upon failure of the warrantor to perform under the contract, the issuer of the policy shall pay on behalf of the warrantor any sums that the warrantor is legally obligated to perform, according to the warrantor's contractual obligations under the theft protection program warranties issued by the warrantor.
- (2) The theft protection program warranty liability policy shall be obtained from an insurer authorized, registered or otherwise permitted to transact insurance in this state or a surplus lines insurer meeting the requirements of chapter 12, title 41, Idaho Code, and which insurer or surplus lines insurer meets one (1) of the following requirements:
 - (a) (i) Maintain surplus as to policyholders and paid-in capital of at least fifteen million dollars (\$15,000,000); and
 - (ii) Annually file copies of the insurer's financial statements, its national association of insurance commissioners (NAIC) annual statement and the actuarial certification required by and filed in the insurer's state of domicile; or
 - (b) (i) Maintain surplus as to policyholders and paid-in capital of less than fifteen million dollars (\$15,000,000) but at least equal to ten million dollars (\$10,000,000);
 - (ii) Maintain a ratio of net written premiums, wherever written, to surplus as to policyholders and paid-in capital of not greater than three (3) to one (1); and
 - (iii) Annually file copies of the insurer's audited financial statements, its NAIC annual statement and the actuarial certification required by and filed in the insurer's state of domicile.
- (3) Premiums. Premiums are defined as those funds paid by or on behalf of the warrantor to the liability insurance policy issuer for such risks covered under such liability insurance policy. Such premiums or the method of developing such premiums shall be filed with the director for approval.

(4) Cancellation of theft protection program warranty liability insurance policy. The issuer of a theft protection program warranty liability policy may not cancel the policy until a thirty (30) days' advance notice of cancellation has been mailed or delivered to each warrantor. The cancellation of a theft protection program warranty liability policy shall not reduce the insurer's responsibility for theft protection program warranties issued by warrantors prior to the date of the cancellation.

- 41-6304. THEFT PROTECTION PROGRAM WARRANTY PROVISIONS. The following provisions shall apply to the issuance of theft protection program warranties in the state:
- (1) A theft protection program warranty may not be issued in this state unless the warranty contains a statement in substantially the following form: "Obligations of the warrantor under this theft protection program warranty are guaranteed under a theft protection program warranty liability policy. Should the warrantor fail to pay or provide service on any claim within sixty (60) days after proof of loss has been filed, the warranty holder is entitled to make a claim directly against the insurance company." The theft protection program warranty shall also conspicuously state the name and address and a toll-free claim service telephone number of the insurer.
- (2) The theft protection program warranty must identify the warrantor, the seller of the theft protection program and the warranty holder.
- (3) The theft protection program warranty must conspicuously state the total purchase price of the theft protection program; however, the purchase price is not required to be preprinted on the theft protection program warranty and may be negotiated with the consumer at the time of sale.
- (4) The theft protection program warranty must conspicuously state the existence of any deductible amount.
- (5) The theft protection program warranty must specify the merchandise and services to be provided and any limitations, exceptions or exclusions.
- (6) The theft protection program warranty must state any terms, restrictions or conditions governing the transferability of the theft protection program warranty.
- (7) The theft protection program warranty must state the terms, restrictions or conditions governing cancellation of the theft protection program warranty by either the warranty holder or warrantor, if any.
- (8) A theft protection program warranty may not be issued in this state unless the theft protection program warranty contains a statement in substantially the following form: "Coverage afforded under this theft protection program warranty is not guaranteed by the Idaho Insurance Guaranty Association."
- 41-6305. THEFT PROTECTION PROGRAM WARRANTY REQUIREMENTS. Before the issuance of any theft protection program warranty, the warrantor shall give written notice to the customer clearly disclosing that the purchase of the contract is not required either to purchase or to obtain financing for a motor vehicle. No theft protection program warranty may be used in this state by any warrantor if the contract:

- (1) In any respect violates, or does not comply with, the laws of this state;
- (2) Contains or incorporates by reference any inconsistent, ambiguous or misleading clauses or any exceptions and conditions that affect the risk assumed or to be assumed in the general coverage of the contract;
- (3) Has any title, heading or other indication of its provisions that is misleading; or
- (4) Is printed or otherwise reproduced in any manner that renders any material provision of the contract substantially illegible.
- 41-6306. DECEPTIVE SOLICITATION OF THEFT PROTECTION PROGRAMS PROHIBITED -- PENALTIES. (1) It shall be unlawful for a warrantor to commit any of the deceptive and unfair acts or practices specified in sections 41-1301 through 41-1305, 41-1308, 41-1309, 41-1311 and 41-1312, Idaho Code. Violations of these sections shall be subject to enforcement and penalty by the director pursuant to sections 41-1321 and 41-1327, Idaho Code.
- (2) It shall be unlawful for a warrantor to commit any of the deceptive and unfair acts or practices specified in section 41-1329, Idaho Code. Violations of this section shall be subject to enforcement and penalty by the director pursuant to section 41-1329A, Idaho Code.
- 41-6307. PROHIBITED ACTS. (1) A warrantor may not use in its name, contracts or literature:
 - (a) Any of the following words: insurance, casualty, surety, mutual or any other words descriptive of the insurance, casualty or surety business; or $\frac{1}{2}$
 - (b) A name deceptively similar to the name or description of any insurance or surety corporation, or any other warrantor.
- (2) A warrantor, its representative or any other person may not make, permit or allow to be made any false, deceptive or misleading statement, or deliberately omit any material statement that would be considered misleading if omitted, in connection with the sale of a theft protection program.
- (3) A warrantor, its representative or any other person may not make, permit or allow to be made any advertisement to sell a theft protection program that is false or misleading.
- 41-6308. RECORDKEEPING REQUIREMENTS. All warrantors shall keep accurate accounts, books and records concerning transactions regulated under the provisions of this act. A warrantor's accounts, books and records shall include:
 - (1) Copies of all theft protection program warranties issued;
 - (2) The name and address of each warranty holder; and
 - (3) Claim files.

All warrantors shall retain all records pertaining to each warranty holder for at least three (3) years after the specified period of coverage has expired. It shall be the responsibility of the insurer issuing the liability policy to make an examination at least every two (2) years of each warrantor that they insure to assure that each provider is in compliance with the recordkeeping requirements.

41-6309. LICENSING. Warrantors, and persons marketing, administering, selling or offering to sell theft protection programs for warrantors are not required to obtain a license under title 41, Idaho Code. A theft protection program warrantor shall not be subject to any provision of title 41, Idaho Code, not made expressly applicable to it.

41-6310. GUARANTY. The provisions of the Idaho insurance guaranty association act, chapter 36, title 41, Idaho Code, shall not apply to any theft protection program warranty or theft protection program warranty liability insurance policy, as defined in this chapter, and no claim under any theft protection program warranty or theft protection program warranty liability insurance policy shall be deemed to be a "covered claim" within the scope of section 41-3605(7), Idaho Code, as to which the Idaho insurance guaranty association has any obligation under section 41-3608, Idaho Code, or other provisions of chapter 36, title 41, Idaho Code.

41-6311. ENFORCEMENT BY DIRECTOR. (1) The director may conduct examinations of warrantors, administrators, insurers or other persons to enforce the provisions of this chapter and protect warranty holders in this state. Upon request of the director, the warrantor shall make available to the director all accounts, books and records concerning theft protection program warranties issued by the provider that are necessary to enable the director to reasonably determine compliance or noncompliance with this chapter.

- (2) The director may take action that is necessary or appropriate to enforce the provisions of this chapter to protect warranty holders in this state.
 - (3) This chapter does not create a separate civil cause of action.