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Idaho Legislative Services Office
Legislative Audits Division

DIVISION OF BUILDING SAFETY
90 Day Follow-up

On April 7, 2008, the Legislative Services Office released a Management Report for the Idaho Division of Building Safety for fiscal years 2005, 2006, and 2007. The Division was contacted on June 24, 2008, and this report addresses how the Division has responded to the one finding and recommendation contained in that report.

FINDING #1
Sensitive personal and financial data of customers is not properly safeguarded.

We recommended that the Division develop a comprehensive approach for safeguarding sensitive personal and financial data of customers. This effort should include identifying each location where data is stored and develop measures to safeguard this data from unauthorized use. We also recommended that the Division develop procedures for monitoring, investigating, and promptly notifying customers if data has been breached.

AUDIT FOLLOW-UP
Files have been reviewed and all credit card information has been shredded and properly disposed of. Files containing social security numbers have been properly secured.

The Division is on track to implement a customer access system (CAS) in August/September 2008. This system will require credit card information to be entered for each transaction and will be encrypted and sent electronically to the Division's bank. No credit card information will be maintained by the Division or be accessible by employees of the Division. In addition, the system will limit access to social security numbers to a few select employees with user rights. CAS will be adequately protected from outside and inside intrusion through firewalls and passwords, as well as monitor any breaches to the system.

STATUS
CLOSED